UNITED STATES OF AMERICA DEPARTMENT OF THE INTERIOR NATIONAL PARK SERVICE

Concessions Permit

PERMIT NO.	xxxxxxxxxxxxx	This Concession was previously authorized pursuant to PERMIT NO.
NAME OF CONCESSIONER:		
Address:		
CITY, STATE, ZIP CODE:		
PHONE NUMBER:		

The above, hereinafter referred to as "Concessioner", is hereby authorized and agrees to provide Charter Vessel services for the public within Glacier Bay National Park & Preserve.

This permit shall be for the term of three years from January 1, 1998, through December 31, 2000, subject to the following terms and conditions:

- **1. Revocation.** It is expressly understood and agreed that this permit may be revoked at any time at the discretion of the Director without liability to the Government of any nature.
- **2. Transfer or Assignment.** The Concessioner shall neither transfer nor assign this permit, nor grant any interest or privilege therein without prior written approval of the Director. Such approval is subject to the requirements of 36 CFR part 51 (as are or as may be set forth therein).
- **3. Facilities and Services.** (a) The Concessioner shall maintain and operate the concession in such manner as the Director may deem satisfactory and shall provide the assets and personnel necessary therefor.
- (b) An Operating Plan which more specifically describes the Director's requirements may be developed in consultation with the Concessioner and reviewed on an annual basis. Adjustments to the Operating Plan may be made by the Superintendent as required. The Operating Plan Plan established by the Superintendent shall not amend or alter the material rights and liabilities of the parties to this PERMIT.
- (c) The Director reserves the right to determine and control the nature, type and quality of the merchandise and services described herein as authorized and required to be sold or furnished by the Concessioner within the area. Food service operations under this permit and the administration thereof by the Director shall be subject to the United States Public Health Service requirements. Vehicle operations

under this permit and the administrations thereof by the Director shall be subject to the Department of Transportation (DOT) requirements related to regulations on passenger vehicles for hire.

- (d) Concessioners must also comply with current applicable criteria promulgated by the United States Department of Labor's Occupational Safety and Health Act of 1970 (OSHA) and those provisions outlined in the National Park Service's Safety and Occupational Health Policy associated with visitor safety and health. The Concessioner shall, as a part of complying with the National Park Service's Safety and Occupational Health Policy, develop, maintain, and implement a written Documented Loss Control Management Program, to be approved by the Superintendent acting through the Director.
- **4. Rates.** (a) All rates and prices charged to the public by the Concessioner shall be subject to regulation and approval by the Service. A schedule of rates shall be filed in duplicate with the Director and shall be adheared to until a revised schedule is approved.
- (b) The Concessioner will provide Federal employees conducting official business reduced rates for essential transportation and other specified services, in accordance with procedures established by the Director.
 - **5. Lands and Buildings.** No buildings, lands or facilities are assigned.
 - **6. Concessioner Structures.** No Concessioner structures are authorized.
- **7. Accounting Records and Reports.** The Concessioner shall maintain an accounting system whereby its accounts can be readily identified with its system of accounts classification. The Service requirements to submit annual financial reports (NPS form 10-356) has been waived. The Director and Comptroller General of the United States, or any of their duly authorized representatives shall at any time up until the expiration of five (5) calendar years after the expiration of this permit, have access to and the right to examine any of the Concessioner's pertinent books, documents, papers, and records, including Federal and State income tax returns (collectively "documents"), and such documents of any proprietary or affiliate companies of the concessioners.

8. Fees.

- (a) For the term of this PERMIT, the Concessioner shall pay to the Director for the privileges granted herein, fees as follows: franchise fee equal to the greater of \$4.00 per passenger per day or \$100.00 per year. The term "passenger" means anyone on board other than the concessioner or an on duty employee of the concessioner, and includes both revenue and non-revenue passengers.
- (b) The franchise fee shall be due no later than November 15 of each year of operations under this permit.
- (c) An interest charge will be assessed on overdue amounts for each thirty (30) day period, or portion thereof, that payment is delayed beyond the 15-day period provided for above. The percent of interest charged will be based on the current value of funds to the United States Treasury which is published quarterly in the Treasury Fiscal Requirements Manual.
- **9. Insurance and Indemnity.** The Concessioner shall save, hold harmless, defend and indemnify the United States of America, its agents and employees for losses, damages or judgements and expenses on account of fire or other peril, bodily injury, death or property damage, or claims for bodily injury, death or property damage of any nature whatsoever, and by whomsoever made, arising out of the activities of the Concessioner, his employees, subcontractors or agents under this PERMIT.
- (a)(1) The Concessioner shall purchase at a minimum the types and amounts of insurance coverage as stated herein and agrees to comply with any revised insurance limits the Director may require during the term of this PERMIT.
- (a)(2) The concessioner shall provide the Director with a Statement of Concessioner Insurance and Certificate of Insurance at the inception of this PERMIT and annually thereafter, and shall provide the

Director thirty (30) days advance written notice of any material change in the Concessioner's insurance program hereunder.

- (a)(3) The Director will not be responsible for any omissions or inadequacies of insurance coverages and amounts if such prove to be inadequate or otherwise insufficient for any reason whatsoever.
 - b. Property Insurance. Not required.
- c. Public Liability. The Concessioner shall provide comprehensive general liability insurance against claims occasioned by actions or omissions of the Concessioner in carrying out the activities and operations authorized hereunder. Such insurance shall be in the amount commensurate with the degree of risk and the scope and size of such activities authorized herein, but in any event, the limits of liability shall not be less than the following amounts per occurrence covering both bodily injury and property damage:

Number of Passengers	Minimum Limits	
Up to 6	\$300,000	
7-12	\$500,000	
13-20	\$1,000,000	
21-49 Passengers	\$1,500,000	

If claims reduce available insurance below the required per occurrence limits, the Concessioner shall obtain additional insurance to restore the required limits. An umbrella or excess liability policy, in addition to a comprehensive general liability policy, may be used to achieve the required limits.

- (c)(1) All liability policies shall specify that the insurance company shall have no right of subrogation against the United States of America or shall provide that the United States of America is named an additional insured. In that event, the policy shall provide that the insurance company shall have no recourse against the Government for payment of any premium or assessment.
- (c)(2) The Concessioner shall also obtain the following coverages at the same limits as required for comprehensive general liability insurance unless other limits are specified:
 - (1) Automobile liability to cover all owned, non-owned, and hired vehicles
 - (2) Outfitter and Guides (if shore excursions are planned)
 - (3) Product Liability (including food)
 - (4) Liquor Liability (if liquor is served)
 - (2) Alaska's Workers' compensation
 - 10. Utilities. No utilities are provided by the Government to the Concessioner under this permit.
- **11. Lien.** As security for the faithful performance by the Concessioner of all its obligations under this permit, and the payment to the Government of all damages or claims that may result from the Concessioner's failure to observe such obligations, the Government shall have at all times the first lien on all assets of the Concessioner within the area.
- 12. Nondiscrimination. The Concessioner shall, in addition to other laws and regulations which may be applicable to its operations, comply with applicable requirements of (i) Title VII of the Civil Rights Act of 1964, as well as Executive Order No. 11246 of September 24, 1965, as amended by Executive Order No. 11375 of October 13, 1967, (ii) Title V, Sections 503 and 504 of the Rehabilitation Act of September 26, 1973, P.L. 93-112 as amended in 1978, (iii) 41 C.F.R. Part 60-2 which prescribes affirmative action requirements for contractors and subcontractors, (iv) the Age Discrimination in Employment Act of December 15, 1967 (P.L. 90-202), as amended by (P.L. 95-256) of April 6, 1978, and (v) the Architectural Barriers Act of 1968 (P.L. 90-480). The Concessioner shall also comply with regulations heretofore or hereafter promulgated, relating to nondiscrimination in employment and

providing accessible facilities and services to the public including those set forth in Exhibit A attached hereto and made a part hereof.

13. General Provisions.

- (a) Reference in this PERMIT to the "Director" shall mean the Director of the National Park Service, and the term shall include his duly authorized representatives. Reference in this permit to the "Service" shall mean the National Park Service.
- (b) The Concessioner is not entitled to be awarded or to have negotiating rights to any Federal procurement or service contract by virtue of any provision of this PERMIT.
- (c) Notwithstanding any other provision hereof, the Director reserves the right to provide directly or through cooperative or other non-concession agreements with non-profit organizations, any accommodations, facilities or services to Area visitors which are part of and appropriate to the Area's interpretive program.
- (d) Any and all taxes which may be lawfully imposed by any State or its political subdivisions upon the property or business of the Concessioner shall be paid promptly by the Concessioner.
- (e) No member of, or delegate to, Congress or Resident Commissioner shall be admitted to any share or part of this PERMIT or to any benefit that may arise herefrom but this restriction shall not be construed to extend to this PERMIT if made with a corporation or company for its general benefit.
- (f) This PERMIT may not be extended, renewed or amended in any respect except when agreed to in writing by the Director and the Concessioner.
- (g) Operations must be in conformance with the applicable Federal, State, and local requirements for the type of service offered.
- (h) Reserved.
- (i) The Concessioner shall conduct operations in the park as stated in the proposal submitted by the Concessioner in response to the solicitation initially issued for this service. Any changes require specific approved by the Service.
- (j) All charter vessel operations shall be conducted in conformance with relevant National Park Service regulations contained in the current printing of the US Code of Federal Regulations, with particular attention to applicable elements of 36 CFR 13.65.
- (k) All motor vessel operators are required to notify park headquarters by telephone (907 697-2268) or marine band radio (KWM 20 Bartlett Cove on Channel 16) prior to entering Glacier Bay proper during June 1 August 31 to confirm entry and departure date and number of people on board the vessel.
- (1) Charter vessel entries from June 1 August 31 into Glacier Bay proper for all companies combined are limited to six charter vessels per day, 312 total entries and 552 total use days.
- (m) In conformance with entry limits established in 36 CFR 13.65, the Concessioner is authorized XX entries into Glacier Bay proper from June 1 August 31. This limitation does not apply to marine waters of Glacier Bay National Park outside of Glacier Bay proper. No entry limits are in effect for the Concessioner from September 1 May 31.
- (n) The Concessioner shall report to the park by July 15 the number of authorized charter boat entries, into Glacier Bay during June 1 August 31, which the Concessioner will not use. Unused entries will be redistributed to other charter vessel operators for the current season only.
- (o) Charter vessel services are restricted to the marine waters of Glacier Bay National Park unless specifically authorized in writing by the Superintendent and incorporated into the Concessioner's Operating Plan.
- (p) No charter vessel will both originate and terminate at Bartlett Cove within 48 hours while Glacier Bay Lodge, Inc. is operating. Soliciting business or advertising in the park is not authorized.
- (q) Bartlett Cove or other locations in Glacier Bay National Park cannot be used as an operating base for commercial functions authorized by this permit.

- (r) Operations under this permit shall be consistent with the park's Wilderness Visitor Use Management Plan. Shore excursions are limited to groups of 12 people or less, including guides, in any single location.
- (s) Feeding wildlife is prohibited in national parks by federal law. Crews and passengers must be restrained from feeding any wildlife.
- (t) Each vessel operator providing services under this permit must be familiar with park regulations. As a minimum each vessel operator should receive the park boater orientation at the Bartlett Cove backcountry office.
- (u) All trash and garbage will be carried out of the park.
- (v) Materials, supplies, or equipment of any type will not be cached or stored ashore without prior written approval by the Superintendent.
- (w) The Concessioner will report for each charter in the park, the number of days and the number of clients. The report must be received not later than the 28th of every month for the current month (i.e. report May charters no later than May 28). This reporting requirement is waived for charters into Glacier Bay proper during June 1 August 31.
- (x) Visitor use and sport fish activity summaries will be submitted by November 15, in the forms provided by the park.
- (y) (Reserved)

Dated at Glacier Bay National Park, Alaska, thisday of, 19		
	Glacier Bay National Park & Preserve	
Ву	Ву	
Title	Title	
May 7, 1998		
Date	Date	

Concession Permit - Exhibit A

Nondiscrimination

Section I

Requirements Relating To Employment And Service To The Public

- **A. EMPLOYMENT:** During the performance of this PERMIT the Concessioner agrees as follows:
- (1) The Concessioner will not discriminate against any employee or applicant for employment because of race, color, religion, sex, age, national origin, or disabling condition. The Concessioner will take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, sex, age, national origin or disabling condition. Such action shall include, but not be limited to, the following: Employment upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Concessioner agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Secretary setting forth the provisions of this nondiscrimination clause.
- (2) The Concessioner will, in all solicitations or advertisements for employees placed by or on behalf of the Concessioner, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age, national origin, or disabling condition.
- (3) The Concessioner will send to each labor union or representative of workers with which the Concessioner has a collective bargaining agreement or other permit or understanding, a notice, to be provided by the Secretary, advising the labor union or workers' representative of the Concessioner's commitments under Section 202 of Executive Order 11246 of September 24, 1965, as amended by Executive Order 11375 of October 13, 1967, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- (4) Within 120 days of the commencement of a permit every Government permitor or subpermitor holding a permit that generates gross receipts which exceed \$50,000 and having 50 or more employees shall prepare and maintain an affirmative action program at each establishment which shall set forth the permitor's policies, practices and procedures in accordance with the affirmative action program requirement.
- (5) The Concessioner will comply with all provisions of Executive Order No. 11246 of September 24, 1965, as amended by Executive Order No. 11375 of October 13, 1967, and of the rules, regulations, and relevant orders of the Secretary of Labor.
- (6) The Concessioner will furnish all information and reports required by Executive Order No. 11246 of September 24, 1965, as amended by Executive Order No. 11375 of October 13, 1967, and by the rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to the Concessioner's books, records, and accounts by the Secretary of the Interior and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.
- (7) In the event of the Concessioner's noncompliance with the nondiscrimination clauses of this concession permit or with any of such rules, regulations, or orders, this concession permit may be canceled, terminated, or suspended in whole of in part and the Concessioner may be declared ineligible for further Government concession permits in accordance with procedures authorized in Executive Order No. 11246 of September 24, 1965, as amended by Executive Order No. 11375 of October 13, 1967, and such other sanctions may be imposed and remedies invoked as provided in Executive Order No. 11246 of September 24, 1965, as amended by Executive Order No. 11375 of October 13, 1967, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.
- (8) The Concessioner will include the provisions of paragraphs (1) through (7) in every subpermit or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to Section 204 of Executive Order No. 11246 of September 24, 1965, as amended by Executive Order No. 11375 of October 13, 1967, so that such provisions will be binding upon each subpermitor or vendor. The

Concessioner will take such action with respect to any subpermit or purchase order as the Secretary may direct as a means of enforcing such provisions, including sanctions for noncompliance: Provided, however, that in the event the Concessioner becomes involved in, or is threatened with, litigation with a subpermitor or vendor as a result of such direction by the Secretary, the Concessioner may request the United States to enter into such litigation to protect the interests of the United States.

B. Construction, Repair, And Similar Permits: The preceding provisions A(1) through A(8) governing performance of work under this PERMIT, as set out in Section 202 of Executive Order No. 11246 of September 24, 1965, as amended by Executive Order No. 11375 of October 13, 1967, shall be applicable to this PERMIT, and shall be included in all permits executed by the Concessioner for the performance of construction, repair, and similar work contemplated by this permit, and for that purpose the term "PERMIT" shall be deemed to refer to this instrument and to permits awarded by the Concessioner and the term "Concessioner" shall be deemed to refer to the Concessioner and to permitors awarded permits by the Concessioner.

C. Facilities: (1) Definitions: As used herein:

Concessioner shall mean the Concessioner and its employees, agents, lessees, sublessees, and permitors, and the successors in interest of the Concessioner; facility shall mean any and all services, facilities, privileges, accommodations, or activities available to the general public and permitted by this agreement.

- (2) The Concessioner is prohibited from: publicizing facilities operated hereunder in any manner that would directly of inferentially reflect upon or question the acceptability of any person because of race, color, religion, sex, age, national origin, or disabling condition; discriminating by segregation or other means against any person because of race, color, religion, sex, age, national origin, or disabling condition in furnishing or refusing to furnish such person the use of any such facility.
- (3) The Concessioner shall post a notice in accordance with Federal regulations to inform the public of the provisions of this subsection, at such locations as will ensure that the notice and its contents will be conspicuous to any person seeking accommodations, facilities, services, or privileges. Such notice will be furnished the Concessioner by the Secretary.
- (4) The Concessioner shall require provisions identical to those stated in subsection C herein to be incorporated in all of the Concessioner's permits or other forms of agreement for use of land made in pursuance of this agreement.

Section II: Accessibility

Title V, Section 504 of the Rehabilitation Act of 1973, as amended in 1978, requires that action be taken to assure that any "program" or "service" being provided to the general public be provided to the highest extent reasonably possible to individuals who are mobility impaired, hearing impaired, and visually impaired. It does not require architectural access to every building or facility, but only that the service or program can be provided somewhere in an accessible location. It also allows for a wide range of methods and techniques for achieving the intent of the law, and calls for consultation with disabled persons in determining what is reasonable and feasible.

No handicapped person shall, because a Concessioner's facilities are inaccessible to or unusable by handicapped persons, be denied the benefits of, be excluded from participation in, or otherwise be subjected to discrimination under any program or activity receiving Federal financial assistance or conducted by any Executive agency or by the U.S. Postal Service.

Part A Discrimination Prohibited

A Concessioner, in providing any aid, benefit, or service, may not directly or through contractual, licensing, or other arrangements, on the basis of handicap:

- (1) Deny a qualified handicapped person the opportunity to participate in or benefit from the aid, benefit, or service;
- (2) Afford a qualified handicapped person an opportunity to participate in or benefit from the aid, benefit, or service that is not equal to that afforded others;
- (3) Provide a qualified handicapped person with an aid, benefit, or service that is not as effective as that provided to others;
- (4) Provide different or separate aids, benefits, or services to handicapped persons or to any class of handicapped persons unless such action is necessary to provide qualified handicapped persons with aid, benefits, or services that are as effective as those provided to others;
- (5) Aid or perpetuate discrimination against a qualified handicapped person by providing significant assistance to any agency, organization, or person that discriminates on the basis of handicap in providing any aid, benefit, or service to beneficiaries of the recipient's program;
- (6) Deny a qualified handicapped person the opportunity to participate as a member of planning or advisory boards; or
- (7) Otherwise limit a qualified handicapped person in the enjoyment of any right, privilege, advantage, or opportunity enjoyed by others receiving an aid, benefit, or service.

Part B Existing Facilities

A Concessioner shall operate each program or activity so that the program or activity, when viewed in its entirety, is readily accessible to and usable by handicapped persons. This paragraph does not require a Concessioner to make each of its existing facilities or every part of a facility accessible to and usable by handicapped persons.